



March 20, 2020

To our Valued Customers

We understand that there are ever increasing concerns surrounding the COVID-19 outbreak and what potential impact this could have on our customers and employees.

To maintain the continued health and safety of our employees, customers and our extended families, Ippolito Transportation has taken the following steps:

- Engaged our cross-functional Critical Response Team to guide our daily response to on-going situational changes.
- Supporting remote work for our employees where it is possible.
- Isolating various functional groups and facilities from one another to preserve redundancy in our operations.
- Banning all business travel; respecting Health Canada guidelines on self-isolation for any employees returning from travel.
- Restricting visitor access to our facilities.
- Increased the frequency and intensity of sanitation efforts for all our physical environments.
- Conducting internal and external meetings remotely using work share technology.
- Communicating frequently with staff on protocols to follow in various scenarios as this situation unfolds.

Ippolito Transportation Inc. is committed to remaining vigilant in this constantly evolving situation. We will continue to monitor the risks to our employees and customers by following the information provided by the World Health Organization (WHO), Government of Canada, Ministry of Health Ontario, Public Health Ontario, Toronto Public Health and Canadian Food Inspection Agency (CFIA). We will keep you informed as necessary. If you have any questions or concerns, please email us at salesteam@ippolito.biz

Regards,

Ippolito Transportation